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7           **UNITED STATES DISTRICT COURT**  
8           **NORTHERN DISTRICT OF CALIFORNIA**  
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IN RE ZOOM VIDEO COMMUNICATIONS,  
INC. PRIVACY LITIGATION

CASE NO. 3:20-cv-02155-LB

This Document Relates To:

**DECLARATION OF JAY C. GANDHI IN  
SUPPORT OF SETTLEMENT**

ALL ACTIONS

Judge:       Hon. Laurel Beeler  
Courtroom:   B-15th Floor  
Date:       April 7, 2022  
Time:       9:30 a.m.

1 I, Jay C. Gandhi, declare as follows:

2 1. I was selected by the parties to mediate the above-captioned action (the “Action”)  
3 and did so as an independent mediator. The formal mediation process, followed by continued  
4 negotiations with my assistance, ultimately resulted in the Settlement now before the Court for  
5 final approval.

6 2. While the mediation process is confidential, the parties have authorized me to  
7 inform the Court of the procedural and substantive matters set forth herein in support of final  
8 approval of the Settlement.

9 3. My statements and those of the parties during the mediation process are subject to,  
10 *inter alia*, Federal Rule of Evidence 408, and there is no intention on either my part or the parties’  
11 part to waive such protections. I make this Declaration based on personal knowledge and am  
12 competent to so testify.

13 BACKGROUND AND QUALIFICATIONS

14 4. I am a former United States Magistrate Judge for the U.S. District Court for the  
15 Central District of California. I am also a former litigation partner with the international law firm  
16 of Paul Hasting LLP. I spent eight (8) years on the federal bench and 12 years at Paul Hastings. I  
17 am a member of, among others, the bar of California, the U.S. District Court for the Central District  
18 of California, the U.S. Court of Appeals for the Ninth Circuit, and the U.S. Supreme Court.

19 5. During my time on the bench, I not only presided over many trials, but also oversaw  
20 the Court’s Alternative Dispute Resolution program and its panel of approximately 200 mediators.  
21 While a partner at Paul Hastings, I litigated complex commercial cases and MDL/class actions in  
22 a variety of state and federal jurisdictions across the country.

23 6. I am the recipient of several professional awards during my time on the bench and  
24 in practice, including for example, the Judicial Trailblazer Award, the Benjamin Aranda III Judge  
25 of the Year Award, and the Judicial Excellence and Public Service Award.

26 7. I was and remain active in several professional associations, including for example,  
27 as a former member of the Board of Directors of the Los Angeles Federal Bar Association, a former

1 member on the Judicial Advisory Board of Emory Law School's Institute for Complex Litigation  
2 and Mass Claims, and as a former Co-Chair of the Alternative Dispute Resolution Committee of  
3 the American Bar Association's Litigation Section.

4       8. I did and do often speak and write about best practices in alternative dispute  
5 resolution and trial advocacy, including in connection with the American Bar Association, the  
6 Federal Bar Association, and the U.S. Department of Justice.

7       9. I currently serve as a mediator and arbitrator with JAMS. I am also an owner of  
8 JAMS. JAMS is the world's largest private alternative dispute resolution (ADR) provider. The  
9 JAMS panel includes approximately 400 retired state and federal court judges and attorneys with  
10 proven track records and extensive practice area and industry expertise. JAMS is supported by  
11 more than 200 associates, including ADR system-design experts and case managers with decades  
12 of experience.

13      10. I have successfully mediated many complex, multi-party cases, including mass torts  
14 and class actions; business and commercial matters; antitrust cases; environmental actions;  
15 employment matters; entertainment and sports conflicts; health care cases; products liability  
16 actions; professional liability disputes; intellectual property matters; real estate cases; and  
17 securities and finance actions. I have successfully mediated numerous class actions involving  
18 consumer privacy rights.

19      11. I have also served as a court-appointed Special Master, including for the U.S.  
20 District Court for the Central District of California and as an arbitrator, both solely and as a  
21 member of a tripartite panel, over complex, multi-party cases.

22                   THE ARMS-LENGTH SETTLEMENT NEGOTIATIONS

23      12. In preparation for mediation in this Action, the parties provided to me, and  
24 exchanged among themselves, briefs discussing certain aspects of the factual and procedural  
25 background of the Action, as well as certain of the key disputed factual and legal issues in the  
26 Action.

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1       13. It was apparent to me from the submissions and presentations made by the parties  
2 before and during the mediation process that counsel for all parties had performed a thorough  
3 examination of the facts underlying the Action and, with the aid of experts, analyzed it to determine  
4 appropriate case valuations. Counsel for all parties were well informed on the current law and  
5 provided legal research and analysis of the relevant law. It was also apparent to me that  
6 considerable work was done by counsel for all parties to prepare the case for mediation.

7       14. The parties participated in several mediation sessions before me, beginning in  
8 November 2020, and continuing for several months thereafter, through April and May 2021,  
9 following the Court's rulings on the motions to dismiss and to stay discovery. Attorneys from  
10 Cotchett, Pitre & McCarthy and Ahdoott & Wolfson, PC, Co-Lead Counsel for Plaintiffs, and  
11 attorneys from Cooley LLP, counsel for Zoom Video Communications, Inc. ("Zoom"),  
12 participated in each of these mediation sessions, as well as substantial phone and email  
13 communications that followed. I know from experience that counsel on both sides have deep  
14 experience in class action litigation and settlements.

15       15. Ultimately, I made a double-blind mediator's proposal to the parties with respect to  
16 monetary terms, which was accepted. The parties then continued to negotiate other settlement  
17 terms, including injunctive relief, and I continued to be involved through the process of negotiating  
18 these terms, as well as a term sheet and long-form settlement agreement.

19       16. After presiding over the lengthy mediation process in this case, I am able to report  
20 that the parties' Settlement is the product of vigorous and independent advocacy and arm's-length  
21 negotiation conducted in good faith.

22       17. Throughout the mediation process, I developed a complete understanding of the  
23 full range of the dispute, the respective positions of the parties, and the relative strengths and  
24 weaknesses of those positions, as well as the risks, rewards and costs of continued litigation and  
25 inevitable appeal.

26       18. The parties' settlement negotiations were hard fought and adversarial, though  
27 professional, and tackled virtually every issue in this Settlement, including but not limited to the  
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1 class definition, the amount and scope of compensation for class members; the methodology for  
2 allocating funds among class members; the scope of the release language; the appropriate monetary  
3 value for such a settlement; and the numerous terms of the injunctive relief.

4       19. The settlement negotiations were also difficult and contentious because all held  
5 strong to their convictions that they had the better factual and legal arguments, with regard to  
6 liability, damages and otherwise, and robust debates were held on virtually every issue, including  
7 what motions, trials and appeals would ultimately yield if a negotiated agreement was not  
8 achieved. Both parties had the wherewithal to prosecute and defend this action for many more  
9 years.

## CONCLUSION

11       20. Based upon my experience as a former federal judge and class action litigator, my  
12 knowledge of the issues in dispute, my review of the substantial factual and legal materials  
13 presented before and during the mediation, the rigor of the parties' negotiations, the relative  
14 strengths and weaknesses of the parties' positions, and the benefits achieved by the Settlement, I  
15 believe the Settlement (a non-reversionary Settlement Fund of \$85 million and injunctive relief)  
16 represents a well-reasoned and sound resolution of this highly uncertain and notable litigation.

17        21. The Settlement is the direct result of all counsels' expertise and experience in these  
18 types of complex class actions, and the vigorous and exemplary representation they exercised on  
19 behalf of their clients.

21 I declare under penalty of perjury that the foregoing is true and correct. Executed this 28<sup>th</sup>  
22 day of January 2022, at Pacific Palisades, California.

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*/s/ Jay C. Gandhi*  
Jay C. Gandhi

## SIGNATURE ATTESTATION

I am the ECF User whose identification and password are being used to file the foregoing Declaration of Jay C. Gandhi in Support of Settlement. Pursuant to L.R 5-1(i)(3) regarding signatures, I, Mark C. Molumphy attest that concurrence in the filing of this document has been obtained.

DATED: January 28, 2022

/s/ Mark C. Molumphy

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Mark C. Molumphy